

## FAIR WEAR AND TEAR

In order to ensure consistency a schedule of 'fair wear and tear and chargeable damage' is detailed below. This should be taken in line with HRS Consolidated Hire and Purchase Terms and Conditions in relation to chargeability of repair and refurbishment works undertaken on MSite equipment following off hire from site.

### 1. MSite Biometric Unit

| Item             | Fair Wear & Tear | Chargeable Damage   |
|------------------|------------------|---|
| External Box     | Light marks      | <ul style="list-style-type: none"> <li>Scratches, cracks and holes</li> <li>Paint or adhesive</li> <li>Items attached or stuck to decide</li> </ul> |
| Visor            | As above         | <ul style="list-style-type: none"> <li>Dents and scratches</li> <li>Paint or adhesive</li> </ul>  |
| Screen           | As above         | <ul style="list-style-type: none"> <li>Broken / Cracks on the screen</li> </ul>   |
| Front Plate      | As above         | <ul style="list-style-type: none"> <li>Dents</li> <li>Scratches through the vinyl</li> </ul>  |
| Connection ports | N/A              | Broken or ripped out  |
| Power Connection | N/A              | Broken or ripped out  |
| Camera Modules   | N/A              | <ul style="list-style-type: none"> <li>Broken</li> <li>Scratches to glass front</li> <li>Water damage</li> </ul>                                    |

#### 1.1. Additional Charges (as per Consolidated Hire and Purchase T&Cs)

If the cause of the adjustment, repair or replacement arises in whole or in part from any cause other than solely fair wear and tear then the Customer shall be liable for all costs:

- Inspection
- Parts
- Repair or replacement of products

It may be determined that the cost of a replacement is deemed cheaper than a repair, in such an instance this will be agreed with the customer.

## 2. MSite Unit

| Item                             | Fair Wear & Tear  | Chargeable Damage  |
|----------------------------------|---|--|
| External corrugated steel panels | <ul style="list-style-type: none"> <li>Scratches/marks to paintwork (not deeper than the layer of paint)</li> <li>Any element of rust from weathering exc rust from salt water etc</li> </ul> | <ul style="list-style-type: none"> <li>Dents, dints, holes that require filing or welding</li> <li>Concrete splatter marks</li> <li>Holes created by signage other than previously approved corporate signage</li> <li>Graffiti</li> <li>Removal of kit attached without approval</li> </ul> |
| Floor                            | As above  | <ul style="list-style-type: none"> <li>Dents, dints, holes that require filing or welding</li> <li>Concrete splatter marks</li> <li>Significant rust caused by sitting water or flooding</li> <li>Rubbish or litter left in unit</li> </ul>  |
| External Steel Roof              | As above  | <ul style="list-style-type: none"> <li>Dents/holes that require filling/welding</li> <li>Removal of kit attached without approval</li> </ul>   |
| External Roller Shutter          | As above  | <ul style="list-style-type: none"> <li>Dents/holes that require filling/welding</li> <li>Missing keys or broken locks</li> </ul>   |
| External Steel Door              | As above  | <ul style="list-style-type: none"> <li>Dents/holes that require filling/welding</li> <li>Missing keys or broken locks</li> <li>Concrete splatter marks</li> <li>Graffiti</li> </ul>  |
| Windows                          | N/A   | <ul style="list-style-type: none"> <li>Broken Window/Frame</li> </ul>  |
| Internal walls                   | Marks caused by object/persons not deeper than panel/paint (exc graffiti)   | <ul style="list-style-type: none"> <li>Holes caused by nails/bolts</li> <li>Removal of kit attached without approval</li> <li>Damage/cleaning caused by stickers or anything attached without approval</li> </ul>  |
| Internal Ceiling                 | As above  | As above   |
| Mounted consumer unit            | N/A   | Missing or damaged unit  |
| Mounted Enclosure                | N/A   | <ul style="list-style-type: none"> <li>Missing or damaged unit</li> <li>Damaged Lock</li> </ul>  |
| Commando Socket                  | N/A   | Missing or damaged   |
| Wiska Box & Gland                | N/A   | Missing or damaged   |
| PIR Sensor                       | N/A   | Missing or damaged   |
| Lights                           | N/A   | Missing or damaged   |

Turnstile

- Scratches/marks to paintwork (not deeper than the layer of paint)
- Any element of rust from weathering exc rust from salt water etc
- Dents, dints, holes that require filing or welding
- Concrete splatter marks
- Missing Keys or caps

### 2.1. Additional Charges (as per MSite Hire Terms and Conditions)

If the cause of the adjustment, repair or replacement arises in whole or in part from any cause other than solely fair wear and tear then the Customer shall be liable for all costs:

- Inspection
- Loading
- Unloading
- Transport
- Repair or replacement of products

If the unit has been returned at the end of the hire without being cleaned and/or emptied, including the removal of Customer materials, HRS shall arrange for them to be cleaned by a specialist contractor, the cost of which shall be recharged to the Customer and payable on demand. These charges are also liable to incur administrative costs.

### 2.2. Damage Examples

See next page



Damage to ~~Wisk~~ box and damage to electrics



Damaged Commando Socket



Bolt holes ~~inc~~ screws and bolts attached



Glue and adhesive remaining on internal walls and panels



Locking barrel returned without key – needs to be drilled and replaced



Concrete splashes on base of unit



Dirt, rubble and rubbish left in unit to be tidied and cleaned



Dent to Roller Shutter



Customer equipment left in unit – removal, repair and holes to fill