

## WEAR AND TEAR TERMS AND CONDITIONS

To ensure consistency a schedule of 'fair wear and tear and chargeable damage' is detailed below. Specific clauses relating to the chargeability of the repair, refurbishment and work undertaken whether onsite or offsite are detailed in the Consolidated Hire and Purchase Terms and Conditions.

### 1. MSite Biometric Reader

Item	Fair Wear & Tear	Chargeable Damage
External Box	Light marks	<ul style="list-style-type: none"> <li>Scratches, cracks and holes</li> <li>Paint or adhesive</li> <li>Items attached or stuck to the external box</li> </ul>
Visor	Light marks	<ul style="list-style-type: none"> <li>Dents and scratches</li> <li>Paint or adhesive</li> </ul>
Screen	Light marks	<ul style="list-style-type: none"> <li>Broken / Cracks on the screen</li> </ul>
Front Plate	Light marks	<ul style="list-style-type: none"> <li>Dents</li> <li>Scratches through the vinyl</li> </ul>
Connection ports	N/A	<ul style="list-style-type: none"> <li>Broken</li> <li>Ripped out</li> <li>Missing</li> </ul>
Power Connection	N/A	<ul style="list-style-type: none"> <li>Broken</li> <li>Ripped out</li> <li>Missing</li> </ul>
Camera Modules	N/A	<ul style="list-style-type: none"> <li>Broken</li> <li>Scratches to the glass front</li> <li>Water damage</li> </ul>

#### 1.1. Additional Charges (as per Consolidated Hire and Purchase T&Cs)

If the cause of the adjustment, repair or replacement arises in whole or in part from any cause other than solely fair wear and tear then the Customer shall be liable for all costs relating to:

- Inspection

- Parts
- Repair or replacement of products

It may be determined that the cost of a replacement is deemed cheaper than a repair, in such an instance this will be agreed with the customer.

## 2. MSite Face Mini

Item	Fair Wear & Tear	Chargeable Damage
External Box	Light marks	<ul style="list-style-type: none"> <li>• Scratches, cracks and holes</li> <li>• Paint or adhesive</li> <li>• Items attached or stuck to decide</li> </ul>
Visor	Light marks	<ul style="list-style-type: none"> <li>• Dents and scratches</li> <li>• Paint or adhesive</li> </ul>
Screen	Light marks	<ul style="list-style-type: none"> <li>• Broken / Cracks on the screen</li> </ul>
Power Cables	N/A	<ul style="list-style-type: none"> <li>• Broken / Damaged / Lost</li> </ul>

### 2.1. Additional Charges (as per Consolidated Hire and Purchase T&Cs)

If the cause of the adjustment, repair or replacement arises in whole or in part from any cause other than solely fair wear and tear then the Customer shall be liable for all costs relating to:

- Inspection
- Parts
- Repair or replacement of products

It may be determined that the cost of a replacement is deemed cheaper than a repair, in such an instance this will be agreed with the customer.

## 3. MSite POD

Item	Fair Wear & Tear	Chargeable Damage
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External corrugated steel panels	<ul style="list-style-type: none"> <li>Scratches/marks to paintwork (not deeper than the layer of paint)</li> <li>Any element of rust from weathering exc rust from salt water etc</li> </ul>	<ul style="list-style-type: none"> <li>Dents, holes that require filling or welding</li> <li>Concrete splatter marks</li> <li>Holes created by signage other than previously approved corporate signage.</li> <li>Removal of unapproved stickers or items</li> <li>Graffiti</li> <li>Removal of kit attached without approval</li> </ul>
Floor	As above	<ul style="list-style-type: none"> <li>Dents, holes that require filling or welding</li> <li>Concrete splatter marks</li> <li>Significant rust caused by sitting water or flooding</li> <li>Rubbish or litter left in unit</li> </ul>
External Steel Roof	As above	<ul style="list-style-type: none"> <li>Dents/holes that require filling or welding</li> <li>Removal of kit attached without approval</li> </ul>
External Roller Shutter	As above	<ul style="list-style-type: none"> <li>Dents/holes that require filling or welding</li> <li>Missing keys or broken locks</li> </ul>
External Steel Door	As above	<ul style="list-style-type: none"> <li>Dents/holes that require filling or welding</li> <li>Missing keys or broken locks</li> <li>Concrete splatter marks</li> <li>Graffiti</li> </ul>
Windows	N/A	<ul style="list-style-type: none"> <li>Broken Window/Frame</li> </ul>
Internal walls	<ul style="list-style-type: none"> <li>Marks caused by object/persons not deeper than panel/paint (exc graffiti)</li> </ul>	<ul style="list-style-type: none"> <li>Holes caused by nails/bolts</li> <li>Removal of kit attached without approval</li> </ul>

		<ul style="list-style-type: none"> <li>• Damage/cleaning caused by stickers or anything attached without approval</li> </ul>
Internal Ceiling	As above	As above
Mounted consumer unit	N/A	<ul style="list-style-type: none"> <li>• Missing or damaged unit</li> </ul>
Mounted Enclosure	N/A	<ul style="list-style-type: none"> <li>• Missing or damaged unit</li> <li>• Damaged Lock</li> </ul>
Commando Socket	N/A	<ul style="list-style-type: none"> <li>• Missing or damaged</li> </ul>
Wiska Box & Gland	N/A	<ul style="list-style-type: none"> <li>• Missing or damaged</li> </ul>
PIR Sensor	N/A	<ul style="list-style-type: none"> <li>• Missing or damaged</li> </ul>
Lights	N/A	<ul style="list-style-type: none"> <li>• Missing or damaged</li> </ul>
Turnstile	<ul style="list-style-type: none"> <li>• Scratches/marks to paintwork (not deeper than the layer of paint)</li> <li>• Any element of rust from weathering exc rust from salt water etc</li> </ul>	<ul style="list-style-type: none"> <li>• Dents, holes that require filing or welding</li> <li>• Concrete splatter marks</li> <li>• Missing Keys or caps</li> </ul>
Other Functional components in the enclosure	N/A	<ul style="list-style-type: none"> <li>• Missing or damaged</li> </ul>

### 3.1. Additional Charges (as per MSite Hire Terms and Conditions)

If the cause of the adjustment, repair or replacement arises in whole or in part from any cause other than solely fair wear and tear then the Customer shall be liable for all costs relating to:

- Inspection
- Loading
- Unloading
- Transport
- Repair or replacement of products

If the unit has been returned at the end of the hire without being cleaned and/or emptied, including the removal of Customer materials, HRS shall arrange for them to be cleaned by a specialist contractor, the cost of which shall be recharged to the Customer and payable on demand. These charges are also liable to incur administrative costs.

### 3.2. Damage Examples

